**Grange Medical Centre & Oaklane Surgery**

**Did Not Attend report for the Month August 2019**



**Dear Patients**

**3219 Patients Attended for their Doctors, Nurses/HCAs appointments**

***168* Patients *Did Not Attend* for their Doctors, Nurses/HCAs appointment**



**Approximately 19 *hours* of the Doctors/ Nurses time was wasted.**

**If you are NOT able to attend for your appointment, please contact the surgery as soon as possible, so that someone who needs to be seen urgently can have the appointment. We will be sending letters out if you DNA. A Meeting will also be arranged with the manager if you are missing your appointments constantly, if needed you will be taken off the list.**

***Please also update your contact telephone numbers so you can be sent Reminders…***

***Please get your online username and Password from the reception to book online, there is a lot of online availability, please make use of these online slot.***